



July 29, 2020

Dear deployed medical and support personnel,

Thank you for your willingness to serve at a moment's notice! We are so proud of the work you're doing in Texas to help those in need. As with other deployments, you may receive requests for interviews. Please forward all requests to media@gmr.net (and CC your operations manager) with the following information:

- The reporter's name and contact information
- The name of the media outlet
- The reporter's deadline

Politely notify the reporter/requestor that you have passed the request on to our public information team for consideration. Feel free to share this email address – media@gmr.net – if they ask for a direct line to the team. Do NOT talk to the reporter (even "off the record,") but forward the request.

If you have pictures of you and/or your teammates, please send them to media@gmr.net BEFORE sharing on any social media platform (including closed/private groups or pages). Pictures and positive messages can bolster everyone's spirit and we want to ensure any potential postings align with HIPAA, patient privacy rules and our contract.

Please stay safe!

GMR PIO Team